U.S. DEPARTMENT OF COMMERCE
PATENT & TRADEMARK OFFICE

APPLICATION TRANSFER REQUEST FOR S.N. _09/690,566_

Section I. TRANSFER REQUEST BY (PRINT NAME) _____Edward Gain_____ Date_____

TO: Art Unit _2857_ Class/sub _702/182+_ From: A.U. _2121_ Class_700_

REASON:

- system for measuring customer service

- no control

Gatekeeper concurrence_____ Hand carried: Personally accepted by _____

Section II. DISPOSITION BY RECEIVING TC H Wachsman A.U. _2857_ Date _11-16-01_

☐ ACCEPTED BY RECEIVING T.C.

→ (NOT ACCEPTED) ☒ Forward to Post Classifier
☐ Return to Originating Technology Center /AU_____

REASON: Pretraining and advices to in service impact
(Business)- probably appropriate for class 705

DISPOSITION BY RECEIVING TC POST CLASSIFIER

☒ This dispute was resolved. Forward to Class/Sub _2163_ TC/AU _705_ Post Classifier _____ Date _12/17/01_

Concurring _____ Date_____

☐ This dispute was not resolved, forward to DISPUTE RESOLUTION PANEL

Post Classifier Assessment:

ok for 705/7.

Gatekeeper Concurrence _____

Section III. DISPOSITION BY DISPUTE RESOLUTION PANEL Date _____

Panel Decision: Forward to Technology Center / Art Unit_____ Class/sub _____

REASON:

Panel Member _____ Concurring Panel Member _____

☐ This application **MAY** be returned to the dispute resolution panel if reconsideration is desired (use form 447R).

☐ This application **MAY NOT** be returned to the dispute resolution panel. **THIS IS A FINAL DISPOSITION.**